



Independence. Inclusion. Individuality.

2013 Annual Report

Catholic Charities

Community Services

Volunteer Opportunities

Here are some volunteer opportunities at Catholic Charities Community Services. This is by no means an exhaustive list; please contact us with any ideas you might have of how you would like to become involved.

- Christmas gift drives, “adopting” a family or individual
- Board of Directors membership
- Clerical assistance
- Legal assistance for clients in need of permanency planning, supplemental needs trusts and other basic legal needs
- Professional builders/contractors for group home repairs
- Financial planning/budgeting assistance for client seminars
- Special events assistance

Giving Opportunities

Catholic Charities Community Services is driven to provide excellent and comprehensive services to all of our clients. Unrestricted cash donations are needed for emergency shelter, food, clothing, transportation needs, adaptive equipment, technology, community integration opportunities and general operating expenses.

Please consider putting us in your will. Other ways to give include Donor Directed Funds, Gifts-in-Kind, Charitable Remainder Trusts. Contact Heather Rickett at 585-339-9800, ext. 378. Memorial donations or gifts in honor of birthdays, weddings, anniversaries, other special occasions are beautiful ways to honor loved ones.

Online: Secure donating available through Paypal at www.ccsrochester.org

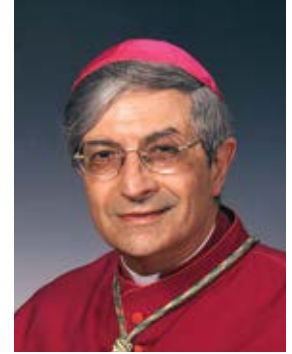
By Mail: Make checks payable to Catholic Charities Community Services and mail to 1099 Jay Street, Building J, Rochester, NY 14611

United Way: Donor designation #2103

Holiday: Christmas projects include giving trees and food baskets and “adoptions” of families for Christmas. Contact Heather Rickett at 585-339- 9800, ext. 378.

My Dear Brothers and Sisters in Christ,

Since my arrival in the Diocese of Rochester, I have had the opportunity to meet many wonderful people in our parishes, schools and apostolates, among them those who comprise the vast network of Catholic Charities in the Diocese of Rochester. I truly am impressed by the number of people served through the many ministries of Catholic Charities, which annually positively affects the lives of 250,000 persons through its nine divisions and two affiliates. Almost every area of life is enhanced through Catholic Charities in the Diocese of Rochester.



Throughout the pages of the Holy Scriptures, we read of Jesus constantly ministering to the needs of those whom others had forgotten. He healed the sick, made the deaf to hear, to those without speech He gave the gift of being able to praise God, He raised up the crippled and restored sight to the blind. Through these miraculous cures, Jesus was laying the foundation for the second great commandment: “to love our neighbor,” which will rest upon the first great commandment, “to love God,” as Jesus so loved His Heavenly Father.

I am particularly pleased with the work of Catholic Charities Community Services as it walks with clients on the road to independence. I appreciate their commitment in serving nearly 2000 clients, including persons with development disabilities, persons who have suffered traumatic brain injury, and persons living with HIV/AIDS and other chronic illnesses.

I offer my sincere thanks to the Board, volunteers, staff, and supporters who have responded so well to Jesus’ call to love our neighbor.

Devotedly yours in Christ,

A handwritten signature in black ink that reads “+ Salvatore R. Matano”. The signature is written in a cursive style with a small cross at the beginning.

*The Most Reverend Salvatore R. Matano
Bishop of Rochester*

Dear Friends of Catholic Charities Community Services,

2013 was a year of significant change for Catholic Charities Community Services . . . in leadership, location and funding landscape. Founding executive director Paul Pickering retired after 30 years of service. Our clients, staff and board of directors welcomed Lori VanAuken to the agency in March to serve as the new executive director, bringing with her 25 years of expertise in the not-for-profit field. More leadership change came about in September, when Virgil Joseph assumed the position of Board President, bringing his strong finance background and leadership skills to the helm. After 15 years on East Ridge Road in Irondequoit, we moved our main offices to Water Tower Park on Jay Street, increasing our accessibility for clients and allowing space for future growth. In October, we also expanded our office space in Penn Yan.

On the funding scene, New York State's reimbursement rates were being recalculated, leaving many agencies like ours in precarious positions when it came to budgeting for the future. The Office for People with Developmental Disabilities encouraged agencies to downsize their residential homes and to prepare for a new managed care system for clients. The Medicaid Redesign effort re-classified HIV/AIDS as a chronic illness, and it joined a list of other chronic illnesses, expanding our client base through a new care management service model—Health Homes.

So much change in one year could have been tumultuous and distracting; however, our strong foundation and commitment to our clients allowed us to embrace the opportunities before us. We positioned ourselves for growth . . . upgrading technology, securing funding for employment training, and other services to support our clients. We served nearly 1,800 individuals in 2013—almost twice as many as the previous year—with



outreach efforts, case management and supportive services like housing subsidies and life skills training. We continue to position for growth in 2014 by defining our brand, restructuring, and strategic planning.

The Greek philosopher Heraclitus said, "The only thing in life that is constant is change." Here are two more constants at Catholic Charities Community Services: 1) staff members who are driven to provide superior and compassionate services to our clients, and 2) our clients' success living empowered, dignified, and independent lives. We hope you enjoy reading about our clients in the following pages. We thank them for inviting us to be part of their successes.

With best regards,

A handwritten signature in black ink that reads "Lori VanAuken".

*Lori VanAuken,
Executive Director*



A handwritten signature in black ink that reads "Virgil Joseph".

*Virgil Joseph,
Chairman,
Board of Directors*

2013 and 2014 Board of Directors

Virgil Joseph, *Chairman*
Jack Balinsky, *Ex-Officio*
Carey Ann Denefrio
Carol Girvin
Maria Infield
Sarah Kwiatkowski
Matthew Livernash
Laura Maas
Nancy O'Mara
Tim Mason
Daniel O'Neill
Stevan Ramirez
Timothy Sheehan
Bette Rae Simmons
Charles Steinman
Jason Tonkery
Marsha Widrick
Lori VanAuken,
Executive Director

Catholic Charities Community Services

1099 Jay Street, Building J
Rochester, NY 14611
Phone: 585-339-9800
Fax: 585-339-9377
Email: cccs@dor.org

Satellite Office

One Keuka Business Park
Penn Yan, NY 14527
Phone: 315.536.2749
Fax: 315.536.2451

Services are provided to all people without regard to race, religion, ethnicity, sexual orientation, age, ability, gender or ability to pay.

www.cccsrochester.org

Catholic Charities Community Services, in conjunction with Catholic Charities of the Diocese of Rochester and those we serve, is deeply committed to enhancing and strengthening the independence, inclusion, and individuality of persons with disabilities and those who are living with significant health challenges. We provide services that support, coordinate, advocate, and educate in order to foster individual and community empowerment. We strive to build a just and compassionate society for all individuals to live with dignity as people of God.

Locations

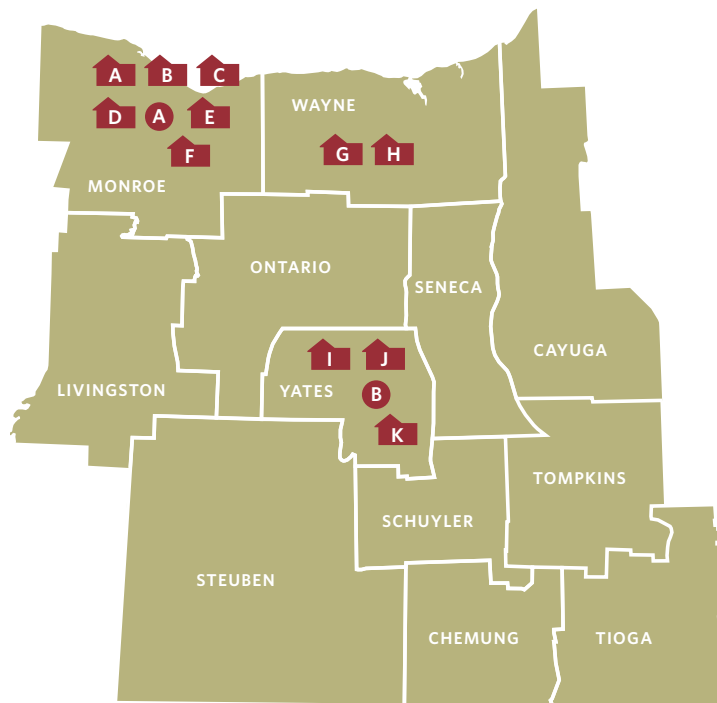
Catholic Charities Community Services, a specialty agency of Catholic Charities of the Diocese of Rochester, is able to provide services in all 12 counties of the diocese. Currently, we support individuals in nine of the 12 counties.

● Offices

- A 1099 Jay Street, Rochester – Main Office
- B 1 Keuka Business Park, Penn Yan

🏠 Group Homes

- A Cloverdale Street, Rochester
- B Holt Road, Rochester
- C Tryon Estates, Rochester
- D Tryon Park, Rochester
- E Newcastle Road, Rochester
- F Westerloe Avenue, Rochester
- G Catherine Street, Lyons
- H Sohn Alloway Road, Lyons
- I Main Street, Penn Yan
- J Main Street, Penn Yan
- K Route 54, Penn Yan



Who We Are

Catholic Charities Community Services began in 1980 as a single residential home for those living with developmental disabilities. By the end of 2013, it was serving almost 1800 people annually in twelve counties—people who are living with developmental disabilities, traumatic brain injuries, HIV/AIDS and other chronic illnesses.

As one of the 11 Catholic Charities organizations of the Roman Catholic Diocese of Rochester, Catholic Charities Community Services is deeply committed to enhancing and strengthening the independence, inclusion and individuality of the people it serves.

It provides an array of services, some of which include case management, housing and residential programs, support and education groups, benefits assistance and advocacy, emergency referrals, employment and vocational connections, and community-based, life-skills training. These services are critical for empowering the individuals we serve in order that they may live as independently and successfully as possible.

Catholic Charities Community Services works to build a just and compassionate society in which all individuals can live with dignity as people of God. Services are provided to people of all faiths and backgrounds.

2013 Highlights

- Move into Water Tower Park, 1099 Jay Street
- Rural (Penn Yan) office expansion
- Founding Executive Director retires
- New Executive Director
- New Deputy Executive Director, formerly Director of HCSS
- Expanded TOP (Training Opportunities for Professionals)
- Presented on quality management at NYS North American Housing and Special Needs Populations Conference

Quality Assurance staff representation

- NYSACRA Quality Committee
- Keuka Lake Conference Committee
- Yates County Community Services Board
- Central NY Quality Coalition

Representation on community committees

- iCircle Board
- Homeless Services Network of Rochester, NY and Continuum of Care
- Council on Agency Executives
- RATFA (Rochester Area Task Force on AIDS) Board
- Veteran's Administration Network
- Medicaid Service Coordinator's Network

Shakeem's Story

Shakeem is a happy and engaging young man who loves music, singing, dancing and animals. When he was born prematurely, Shakeem weighed just over a pound. His early arrival and low birth weight, coupled with an elevated level of lead in his system, left him with a developmental disability.

Growing up, Shakeem did not have a stable home environment, and, after a very challenging childhood, 19-year-old Shakeem was determined not to fall victim to "the streets." He reached out to Catholic Charities Community Services for help.

At Catholic Charities Community Services, Shakeem receives a grant to assist with his rent, he participates in community habilitation services, and receives service coordination. With the assistance of his team at Catholic Charities Community Services, Shakeem has successfully learned to budget his money, grocery shop, drive a car and complete daily living tasks. In 2009, he realized one of his biggest accomplishments when

he moved into his own apartment! Shakeem is now participating in the agency's Consumer Advisory Board, which is a group of consumers from across the agency who play a role in community outreach and who will be facilitating a consumer focus group in fall 2014.

Shakeem was a featured speaker at Catholic Charities Community Service's Breakfast with Friends event, where he shared his life struggles along with the successes that he has achieved while receiving services from Catholic Charities Community Services. In his remarks, Shakeem said, "Catholic Charities Community Services is my family!"

The next accomplishment that Shakeem is actively working toward is becoming a homeowner. He is working with Habitat for Humanity to build a place of his own, which he will share with his young daughter and their family dog. We have no doubt that Shakeem will reach this goal.



In 2013, the **Developmental Disabilities Services Department** received a 5-Star rating from the NYS Office for People with Developmental Disabilities. The dedicated staff of this department work with individuals and families in a variety of ways in order to help them achieve the goals they have set to live their lives as independently and inclusively as possible.

- Residential programs, including community residences, individualized residential alternatives, and supported apartments
- Service Coordination
- Day Habilitation
- Individual and Family Support Services
- Community Habilitation

2013 Highlights

- Provided hospice and comfort care, planned funerals and weddings and facilitated ten residential moves for our clients
- Expanded services to enhance self-directed care
- CCCS Staff member received Keuka Conference Direct Care Professional Award

Deniese's Story

In Haiti in the early 1990s, it was a time of great violence. For Deniese, who was born in Haiti and lived there with her young daughter and infant son, the violence came right into her home. One evening soldiers broke into her home and threatened her for information. She found herself thrown to the floor, with a soldier's boot on her head and a gun pointed toward it. The soldiers left her home with a promise to return, so she fled in the night in a very small boat in hopes of reaching the United States.

After her boat nearly capsized and she and the others were rescued by US Coast Guard, she wound up in a refugee camp in Guantanamo Bay. It was at that time that it was discovered that she was positive for HIV. Eventually, she and her baby came to America as refugees and then became permanent residents. After a few years of living in the US, Deniese came to Rochester. It was here that she was referred to Catholic Charities Community Services for assistance.

In 1997, she met with Sr. Jane Schur and began what has become a 17 year partnership with Catholic Charities Community Services. Initially, her case management included getting her into safe housing, obtaining needed medical services and HIV treatment, schooling and ESL (English as a Second Language) training, clothing, food and benefits. In addition to that, Sr. Jane worked

for several years to make it possible for her daughter, who was still in Haiti, to join the rest of the family here in Rochester.

Since then, Deniese and her family have worked with the CCCS team while her children have grown from youngsters into self-sufficient adults who are valuable, contributing members of the Rochester community. Deniese works a full-time job, assists in the community; and is a member of our Consumer Advisory Board, where she has contributed input into our agency identity and services. She received training as a peer educator, and she was a featured speaker for Catholic Charities Community Services. She is also now a United States citizen.

A Catholic Charities Community Services staff person said of Deniese, "She, for me, is hope. She is a bright, shining light for both the staff and our clients. Her very presence shows others how they can overcome odds to reach fulfillment in life and raise tremendous children. And to me, she shows the value of listening with your heart, and to never underestimate the power of standing beside a consumer in solidarity, dignity and respect."

Deniese is the very definition of empowerment, dignity and compassion.



Highly regarded and well respected by the New York State Department of Health, our **Health Coordination and Support Services Department's** care managers work diligently to empower the individuals they serve to be able to obtain the medical services and medications they need to live healthy and successfully in the community.

- Housing assistance
- Emergency food/rent/utility support
- Transportation
- Medication access
- Coordination of medical services
- Connection to employment and vocational services
- Assist in navigation of Social Services

2013 Highlights

- Expansion of work readiness programming
- Expanded rural community outreach and engagement
- RATFA World AIDS Day Award Luncheon—staff, programs and clients received awards
- Presented at US Conference on AIDS in Washington, DC

Melinda's Story

Melinda was born in Rochester, grew up in Auburn, and then moved back here. She had a relatively normal childhood; however, when she was 17 years old, she began to experience several unpleasant symptoms—severe headaches, dizziness and eventually fainting spells. Then when she was a senior in high school, she had a heart attack, for which doctors had no explanation. These symptoms, along with incredible vertigo, the inability to concentrate, and visual disturbances went on for some time. There was a tumor which had grown and taken over her vagus nerve, causing stomach and heart issues as well as breathing problems. By the time she was 20, her doctor realized that her strange symptoms indicated that something was very wrong. She was sent to a specialist, who immediately identified a tumor.

The tumor had taken over her jugular vein and carotid artery, her skull base, all the way up to her eye and into her C1 vertebrae. This required a surgery that was not done by anyone in Rochester. There were two choices—Switzerland or Los Angeles. She chose Los Angeles. The surgery was so risky that the chance of death was 80%, and if she lived, they expected her to be in a vegetative state until death. But Melinda figured if they performed the surgery on her, they could learn how to treat this and maybe it could somehow help someone else in the future. “I could feel my body shutting down. I knew I was going to die soon anyway,” says Melinda, “so I had the surgery thinking that if they can’t save me, then maybe I can help them save the next person.”

But they did save her. After two very risky surgeries during which she suffered two strokes, one more

extensive than the other, and then became ill with meningitis, Melinda began her long road of recovery. After she was diagnosed with cancer a second time, almost 15 years later, Melinda learned of Catholic Charities Community Services, where she began receiving service coordination, independent living skills training, and community integration counseling. And it was through these services that Melinda began to take her life back.

“It’s transformed my life.”

Some things are still difficult for Melinda to do on her own, so she continues to get help with managing budgets, helping with housing and employment opportunities. Melinda remarked that one of the best things that has come out of working with her CCCS team, though, is how they have helped Melinda regain her confidence. Her CCCS team is a safety net, so she doesn’t have to worry about falling through again.

Today Melinda has a pet sitting business, she is finishing a memoir of her life’s journey, she is an advocate for cancer patients and she sat on the Patients and Family Advisory Council (PFAC) at the Wilmot Cancer Center. Melinda takes harp lessons and had her first harp recital in June. She is an active member of Gilda’s Club, and she won the prestigious Lisa Loopner Award for volunteering and teaching journaling workshops there.

Positive energy flows through Melinda, and she wouldn’t have it any other way.



Recognized by the Department of Health as a Best Practices provider, the caring and compassionate team of service coordinators in the **Traumatic Brain Injury (TBI) Services Department** empowers individuals by helping them develop a plan for living successfully in the community. For those seeking an alternative to living in a nursing home, our **Nursing Home Transition and Diversion (NHTD) Services Department** offers a way to continue living with dignity and independence in the community by offering a wide range of comprehensive services.

- Service Coordination
- Independent Living Skills Training
- Community Integration Counseling
- Skills coaching
- Safety monitoring
- Referrals for home modifications

2013 Highlights

- One of the region's largest providers of services for adults with TBI
- Staff representation at the Brain Injury Association of New York State Conference
- Facilitated extensive environmental modifications for multiple clients

2013 Charitable Support

Individuals

Mr. Michael Adams
Mr. Tony Agostinelli
Mr. and Mrs. Lorne Ainsworth
Mr. and Mrs. James Allen
Mr. Ralph Andersen
Ms. Ruth Aquino
Mr. Dan Ayer
Mr. Jack Balinsky
Mr. Michael Barker
Mr. and Mrs. Raymond Barone
Mr. and Mrs. James Barre
Ms. Suzanne Barrett
Ms. Liz Barto
Mr. and Mrs. Marvin Behnfeldt
Mr. Anthony Bell
Mrs. Yvonne Benson
Ms. Susan Bergman
Mr. Thomas Bigongiari
Ms. Karissa Birthwright
Ms. Kathryn Bissinger
Mr. James Bloomfield
Ms. Claudia Blumenstock
Ms. Carol Bonczyk
Mr. Mark Bottini
Ms. Toni Bovenzi
Ms. Lois Boyd
Ms. Michele Boyd
Mr. Dominic Bozzelli
Ms. Tina Breed
Mr. Donald Brennan
Mr. and Mrs. Jim Brush
Ms. Constance Buell Wahl
Mr. R. Scott Burdett
Mr. Brad Burns
Ms. Virginia Burns
Ms. Virginia Burns
Mr. Bryan Busacco
Mr. and Mrs. Charles Callari
Mr. and Mrs. William Carter
Mr. Richard Case
Mrs. Sharon Casey
Mr. and Mrs. Richard Chapman
Ms. Cynthia Chen

Ms. Mark Cirella
Mrs. Barbara Clark
Mr. Neil Combs
Mr. and Mrs. David and Penny Coon
Mr. Jose Coronas
Mrs. Cathy Cortese
Mr. David Cowles
Mrs. Laura Crandall
Ms. Kathleen Cronin
Mr. James Crowley
Mr. Julio Cruz
Mr. and Mrs. Antonio Curatolo
Mr. and Mrs. Ralph Cyr
Ms. Mary Darling
Dr. Nayan Das
Mr. Matthew Dean
Ms. Amy DeBay
Mr. & Mrs. Fred DeBolt
Mr. Nicholas Delucenay
Mr. Anthony Delvecchio
Ms. Carey Ann Deneffrio
Mr. Robert DeRosa
Mr. and Mrs. Brian DeWind
Ms. Esther DiJames
Ms. Maria Dominguez
Mrs. Amy Dorscheid
Mrs. Dianet Dorsey
Ms. Zoe Duberstein
Mr. John Dutko
Mr. and Mrs. David Dymski
Paul English
Mr. Eisan Espinosa
Mrs. Catherine Feely
Mr. William Fichtner
Ms. Camille Figueroa
Ms. Tracey Fillmore
Mr. Michael Finnigan
Mr. Rick Fish
Ms. Shelleen Fizer
Ms. Deborah Flood
Ms. Betty J. Froehlich
Ms. Colleen Fronkowiak
Ms. Kathy Gallagher
Mr. Andrew Gallina

Ms. Jeanine Gallina
Mr. Al Gauvin
Ms. Bonnie George
Mr. Christopher Gerace
Mr. Charles Gibson
Mr. Mark Gionta
Ms. Carol Girvin
Mr. Stephen Glenning
Ms. Theresa Glessner
Mr. Christopher GradyTroia
Mr. Terence Graham
Ms. Donna Green
Mr. Mark Greisberger
Ms. Bernadette Gridley
Ms. Angela Grimaldi
Ms. Elizabeth Guancial
Mr. Thomas Guiler
Ms. Sara Hansen
Mr. Michael Harris
Ms. Mary Hart
Mr. Warren Hasman
Ms. Kate Hayward
Mr. Nick Heberle
Ms. Christa Heinsler
Ms. Sharon Herbst
Mr. Tom Hogan
Mr. Mike Holihan
Mr. Bob Hooks
Mrs. Rosamond Hoppe
Ms. Karen Howe
Mr. and Mrs. William Hughes
Mrs. Maria Infield
Mr. Craig Jerabeck
Ms. Jennifer Johns
Ms. Lowanda Jones
Mr. Albert Jorajuria
Ms. Josephine Jordan
Mr. and Mrs. Virgil Joseph
Mr. and Mrs. Laurence Kaplan
Mr. James Keenan
Ms. Kathryn Kelleher
Mrs. Ruth Kelly
Ms. Catherine Kent
Ms. Joanne Ketcham

Mr. and Mrs. Charles Kiehl
Ms. Linda Kirschen
Mr. and Mrs. Timothy Klimasewski
Mr. and Mrs. Charles Knight
Mr. David Kolb
Ms. Tracy Kroft
Ms. Diane Kruger
Ms. Sarah Kwiatkowski
Mr. and Mrs. Michael LaHaye
Mr. Anthony Lapiana
Ms. Bonnie Lebrecht
Mrs. Michelle Lewis
Ms. Gretchen Lindner
Mr. Matthew Livernash
Mr. and Mrs. James Lomoglio
Mrs. Helen Lomoriello
Mrs. Lori Lootens
Mr. Peter Lutz
Mrs. Alice Lyon
Mr. Tim Lyster
Mr. and Mrs. Laura and Bruce Maas
Mrs. Regina MacAdam
Mrs. Laurie Majchrzak
Mr. and Mrs. Frank Marino
Mr. and Mrs. Gina and Loren Martin
Mr. David Martinez
Ms. Debbie Masco
Ms. Natalie Masco
Mr. Richard Masters
Mr. Todd Mattle
Mrs. Jennifer McAdam
Ms. Annalisa McCann
Ms. Brenda McClain
Ms. Monica McCullough
Mrs. Mary McElligott
Rev. Kevin McKenna
Mr. Joseph McMahan
Mr. and Mrs. Daniel McNett
Mr. John Mealey
Mrs. Josephine Miller
Ms. Lynda Millerd
Mr. William Mittak
Ms. DMC Moonan
Ms. Thelma Moorehead

Ms. Marci Naber
Mr. David Nagel
Mr. Jeffrey Nagel
Mr. Michael Nesbitt
Mr. Robert Newton
Ms. Luly Nicosia
Ms. Shirley Noone
Mr. and Mrs. Edward Nowak
Mrs. Joan Nowak
Ms. Suzanne O'Brien
Ms. Nancy O'Mara
Mr. Daniel O'Neill
Mr. Stephen Oberst
Ms. Sandra Ortiz
Mr. Roland Osterwinter
Mrs. Joanne Ostrye
Mr. William Pagano
Mr. Jeff Paille
Mr. Chris Palen
Mr. Arman Pan
Mrs. Marilyn Parmerter
Ms. Carmen Pellegrino
Mr. John Perevich
Ms. Dorothy Perotto
Mr. Brian Perry
Mr. Trevor Peryea
Ms. Teri Peters
Mr. and Mrs. Paul Pickering
Ms. Sandy Pierce
Ms. Angeline Pike
Ms. Barbara Poling
Ms. Jackie Potter
Ms. Kathryn Preez
Dr. Ryne Raffaele
Mr. Travis Rankin
Ms. Joan Rausch
Mr. Francis Rice
Mr. Mark Richards
Mrs. Heather Rickett
Ms. Ms. Judy Ritzenthaler
Dr. Thomas G. Rodenhouse
Mr. and Mrs. Royce Rogers
Ms. Lynn Rogowski
Ms. Denise Ross

Mrs. Karen Rowland
 Mr. Philip Rowland
 Mrs. Barbara Rudzianski
 Mr. Michael Rumrill
 Mr. Gregg Sadwick
 Ms. Deborah Salmon
 Mrs. Mayeline Santiago
 Ms. Renee Sapienza
 Mr. Frank Sapienza III
 Ms. Jaime Saunders
 Mr. Leon Sawyko
 Ms. Katrina Schell
 Mr. Matt Schermerhorn
 Ms. Megan Schermerhorn
 Mrs. Susan Schmidt
 Mr. and Mrs. Bruce Scott
 Mr. Timothy Sheehan
 Ms. Cheryl Shepard
 Mr. David Shepard
 Ms. Carol Shulman
 Mr. and Mrs. Joseph Slisz
 Ms. Sandi Smalt
 Mrs. Barbara Smith
 Mr. Christopher Smith
 Mr. David Smith
 Mr. Steven Smith
 Mr. and Mrs. Alan Snyder
 Mr. and Mrs. Edward Soderstrom
 Mr. Michael Sofia
 Mr. David Soldi
 Ms. Lydia Solla
 Mr. and Mrs. Edmund Starowicz, Jr.
 Mr. and Mrs. John Statts
 Mr. Charles Steinman
 Mr. and Mrs. Daniel Stinebiser
 Ms. Lucy Stio
 Mrs. Linda Stoddard
 Mr. Kevin Sullivan
 Ms. Lynn Sullivan
 Ms. Kimberly Swigut
 Ms. Wilma Szozada
 Ms. Kathleen Termine
 Mr. Michael Tomidy
 Ms. Jackie Tonetti
 Mrs. Jennifer Trombley
 Mrs. Sharon Updike
 Ms. Yaritza Vazquez

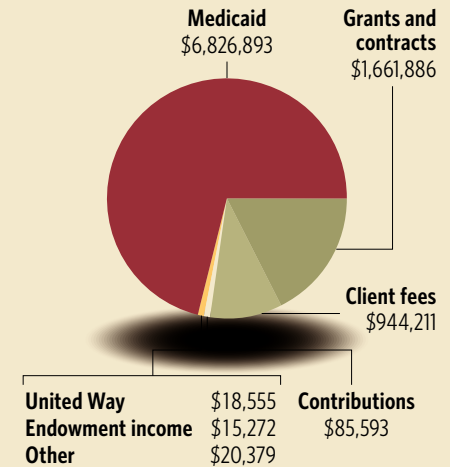
Mrs. Aurora Vega
 Mr. Srin Venkatesh
 Ms. Rita Venuti
 Mr. Mark Verdi
 Mrs. Helen VerWulst
 Mr. Mark Wahl
 Ms. Stephanie Watts
 Ms. Linda Wayland-Smith
 Mr. John Welch
 Mr. James White
 Ms. Marsha Widrick
 Dr. Diana Williams
 Mr. Timothy Wilson
 Ms. Kelly Wright
 Mr. James Yost

Organizations and businesses

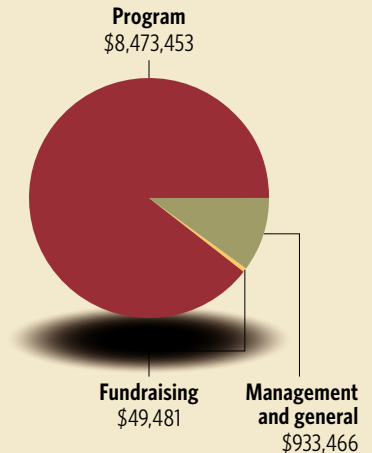
5Linx
 Anesthesia Associates of Rochester
 Antonetta's Restaurant
 Barnes and Noble
 Barrett Greisberger Fletcher LLP
 Bella Amore
 Benefit Resource Inc.
 Big Oak Driving Range
 BJ's Wholesale Club-Greece
 BJ's Wholesale Club-Victor
 Black and Blue
 Brio Mediterranean Bistro
 Bristol Harbour
 Canandaigua National Bank
 Cannan & Alexander LLC
 Carmelite Monastery of Rochester
 Casa Larga
 Catholic Family Center
 Century Liquor and Wines
 Char Restaurant
 Charlotte Appliance
 Charlotte Appliance & Furniture
 Cheesecake Factory
 Church of Christ the King
 Church of the Assumption
 Church of the Resurrection
 Ciccarelli Advisory Services, Inc.
 Companion Care of Rochester
 Complete Payroll Processing, Inc.

Coordinated Care Services Inc.
 Country Club Liquor
 Crossbridge Financial Services
 Darien Lake Resort
 Delta Sonic
 DHL Global Forwarding
 Dinosaur Bar-B-Que
 Downstairs Cabaret Theatre
 Elmgrove Ventures, LLC
 EPIC Advisors, Inc.
 Excellus Blue Cross and Blue Shield
 Family FirstFederal Credit Union
 Field Tex
 Flaum Management Co, Inc.
 Friendly Dodge Chrysler Jeep
 Frontier Glass
 Genesis Communications
 Genesse Country Museum
 Gigi's Italian Kitchen and Catering
 Girl Scout Troop
 Hanging Around Frame and Art
 Harmony in Wood
 Harris Beach PLCC
 Hicks and McCarthy
 Holy Sepulchre Cemetery
 Ascension Garden
 House of Bacchus
 Hynes Concrete Contractor
 KAFL
 L David Salon & Spa
 Lakeside Roofing and Siding Materials, Inc.
 Lawley Service, Inc.
 Leader Professional Services, Inc.
 Long Pond Pediatrics, LLP
 M&T Bank
 Medisked, Inc.
 Memorial Art Gallery
 Merck and Co., Inc.
 Metro Mattress
 Midtown Athletic Club
 Midwest, Inc.
 Millco Woodworking LLC
 Mitchell-Nagel & Associates
 Mostly Clay
 Mother Of Sorrows Church

2013 REVENUES
\$9,572,789



2013 EXPENSES
\$9,456,400

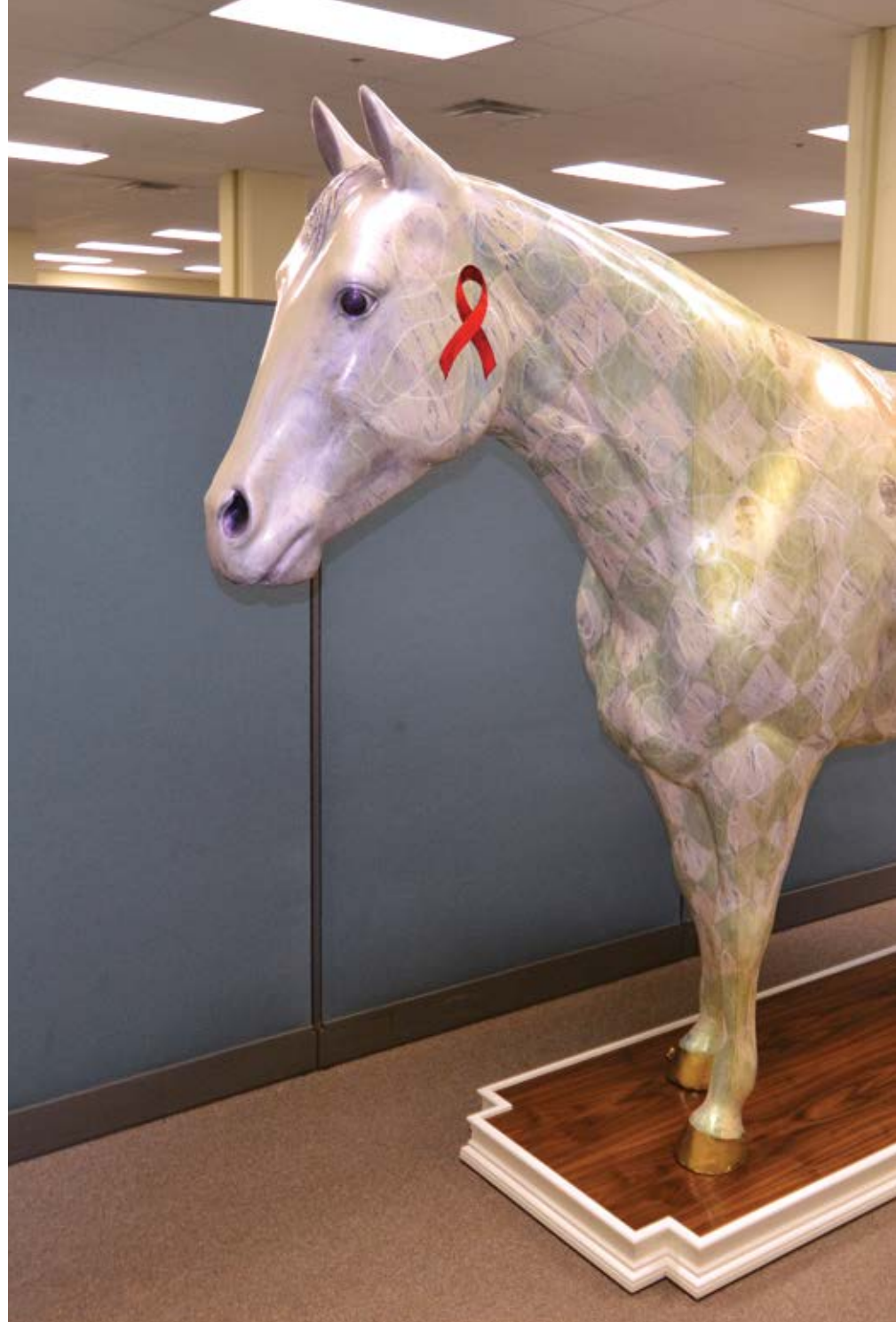


SURPLUS
\$116,389

Nacca & Capizzi LLP
 Oaster and Associates
 Office of State Senator Ted O'Brien
 Old Navy
 Omnicare, Inc
 Our Lady of Lourdes Church
 Our Lady Queen of Peace
 PAYCHEX
 Penn Yan Fire Department
 Perinton Liquor
 Pittsford Nautilus
 Pyramid
 Pyramid Brokerage Company
 RCIPA
 Rent-A-Center
 Restaurant 2 Vine
 Rochester Americans
 Rochester Area Community Fund
 Rochester Colonial Manufacturing
 Rochester Knighthawks
 Rochester Museum
 and Science Center
 Rochester Philharmonic Orchestra
 Rochester Press Radio Club
 Rochester Red Wings
 Rochester Rhinos
 Rock Ventures
 Sacred Heart Cathedral
 St. John the Evangelist
 St. Pius Tenth Church
 St. Thomas More/Queen of Peace

St. Charles Borromeo
 St. John of Rochester
 St. John the Evangelist
 St. John Vianney Parish
 St. Mary of the Assumption Church
 St. Pius Tenth Church
 St. Stanislaus Kostka Church
 St. Thomas More
 Salvatores
 Seabreeze
 Simply Crepes
 Sirness Services, Inc
 South Wedge Properties, LLC
 SPS Medical Supply Corp.
 Strathallen
 Termine Family
 TGI Fridays
 The Bonadio Group
 The Lodge at Woodcliff
 The Quatela Center for
 Plastic Surgery
 Thirsty's
 Tim Hortons
 Time Warner Business Class
 Tulip Travel
 Underberg & Kessler
 Valley Cadillac
 Wegmans
 Woodcliff Hotel and Spa
 Woods Oviatt Gilman LLP
 XPEDX

Catholic Charities Community Services is deeply grateful to all the individuals, corporations, foundations, government entities, and our community, whose generous gifts have supported our work. Every effort has been made to ensure accuracy; nonetheless, in listings of this length, errors and omissions may occur. If your name has been misspelled, omitted, or listed incorrectly, please accept our apologies and bring the mistake to our attention so we can correct our records.





Spirit

On September 16, 2013, Catholic Charities Community Services celebrated the installation of *Spirit*, its Horses-on-Parade horse at the new office at Water Tower Park. The staff was joined by both the original artist, Belinda Bryce, and the artist who created a new base for *Spirit*, Mark McDermott. McDermott also moved and installed the horse.

Spirit was designed and painted by Belinda Bryce. Bryce's work has been featured in solo and group shows, on book covers, in national juried exhibitions, and in interior designer showcases. In the design of *Spirit*, Bryce incorporated several different translucent layers of golden acrylic and interference paint, and the layers symbolize movement through time—past, present and future—and space. The images of the people are actual individuals who received services from Catholic Charities Community Services. The overall effect of the design is meant to reflect the ups and downs and uncertainties of life, especially those felt by individuals living with HIV and AIDS. Both Bryce and McDermott donated their time and talent to this “labor of love.”

Spirit spent 11 years “grazing” in the field behind CCCS' former location in Irondequoit. Time and weather took a bit of a toll on the horse's finish, and Belinda Bryce stepped up to refurbish the horse in anticipation of a move to a new indoor location. *Spirit* was released from a cement base and transported to the artist's studio. Metal and wood sculpture artist Mark McDermott created a new walnut base, suitable for indoor living.

Spirit continues to brighten up the new space, currently residing in the reception area.

Fundraising Events

Now in its third year, **Breakfast with Friends** continues to grow. Save the date: March 6, 2015, at Irondequoit Country Club. We will be featuring clients discussing the positive impact the agency has had on their lives, as well as an exciting guest speaker.

The 19th Annual Golf Tournament is scheduled for July 20, 2015, at the beautiful and challenging Irondequoit Country Club. This event includes lunch and dinner, contests, silent auction and more.

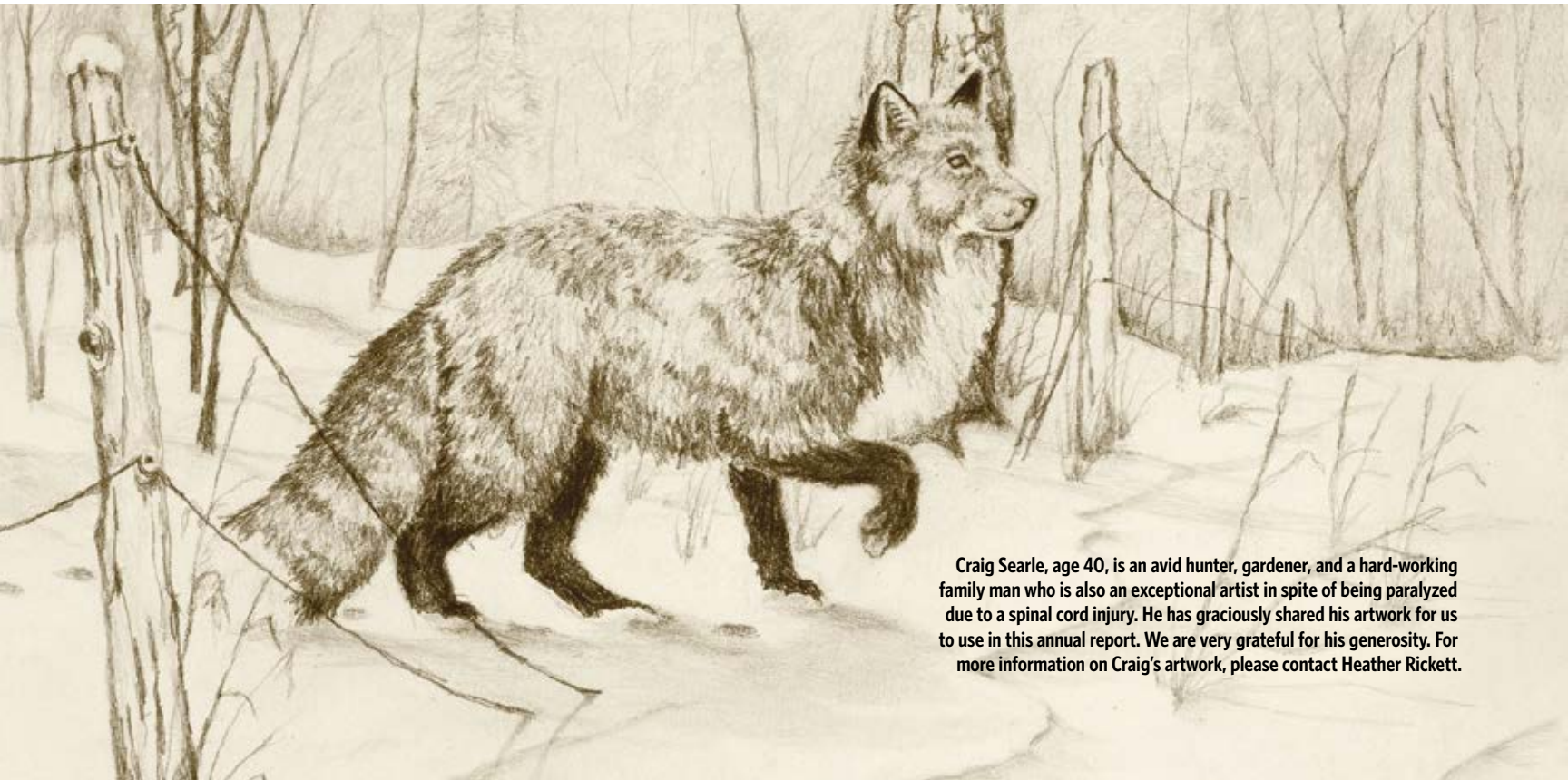


Sponsorships are available for both the Breakfast with Friends and the Golf Tournament. Contact Heather Rickett at 585-339-9800, ext. 378 for more information on these events.

Catholic Charities
Community Services

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Craig Searle, age 40, is an avid hunter, gardener, and a hard-working family man who is also an exceptional artist in spite of being paralyzed due to a spinal cord injury. He has graciously shared his artwork for us to use in this annual report. We are very grateful for his generosity. For more information on Craig's artwork, please contact Heather Rickett.