

Dignity Empowerment Compassion







Dear Friends,

Meet Lauren ... proudly featured on the front cover of our 2017 Annual Report. Lauren lives in one of our 13 residential homes designed to support the needs of individuals with developmental disabilities.

Under the guidance of a committed staff, Lauren works and volunteers in her local community. Recently, after saving money from each paycheck she earned, Lauren was able to afford her dream vacation, a trip to Walt Disney World in Orlando, Florida.

Last year, Catholic Charities Community Services served a total of more than 3,000 people with developmental disabilities, traumatic brain injuries, chronic health conditions, and HIV/AIDS—striving to empower each and every one of them, just as we have with Lauren, to reach their critical goals for *individuality*, *inclusion* and *independence*.

We remain incredibly proud of our more than 365 deeply committed staff members who help us deliver the highest level of compassionate care. Assisting each client—no matter how vulnerable, no matter the need—with the direct care or access to services and support they need to help them live their lives with the dignity and respect they so well deserve.

This critical work could never be accomplished without the generous support of friends, families, businesses, foundations, and volunteers who have embraced the mission of Catholic Charities Community Services as their own. Through this 2017 Annual Report, we recognize and express our sincere appreciation to all those who have supported our organization over the past year. Your stewardship of time, talent and treasure helps us ensure our good work will continue.

Thank you for your continued support of Catholic Charities Communities Services—delivering help that works, and hope that lasts.

Tim Mason Board Chair Lori VanAuken Executive Director

Living with Dignity - Steve Campbell

At Breakfast with Friends 2017, Steve Campbell shared some details of his personal journey of living with dignity after a life altering experience, feeling empowered by his personal accomplishments and the compassion he has received while making a new life for himself. The following is an excerpt of his speech.



Client Steve Campbell charts his road to independence

In Feb. 2000, I was a normal 17 year old. I was driving to my after school job on an extremely foggy day and had a drivers' side impact accident. The Ambulance took me to Strong where the doctors and nurses saved my life! I was in a Coma one month with a Traumatic Brain Injury and also needed a feeding tube. Then I went to St. Mary's Rehab Center for 3 months. I needed help with everything!

The great PT, OT and speech therapists never gave up on me. I had to relearn how to do simple everyday things. Catholic Charities Community Services helped a lot so I could go home. Five months later, and I was still mute. While playing Bingo at BOCES School ... I won and shouted *Bingo*! Soon after that I had my feeding

tube taken out! I went on to graduate high school and I am still working on my reading and memory.

Catholic Charities
Community Services
helped set me up with
the Hickok Center for
Brain Injury which is
great! I had an ILST work
with me improving my
everyday skills.

My main goal was to live more independently in my own apartment and now I live in my own apartment! Thank you very much

Catholic Charities! On most Fridays, you can find me volunteering at the Strong Museum of Play.

The Catholic Charities Community
Services TBI program helps many
survivors like Steve live as independently
and inclusively as possible. For more
information, visit our web site at www.
cccsrochester.org or call (585) 339-9800.

Our Mission

Catholic Charities
Community Services, in
conjunction with Catholic
Charities of the Diocese
of Rochester and those we
serve, is deeply committed to
enhancing and strengthening
the independence, inclusion,
and individuality of persons
with disabilities and those
who are living with significant
health challenges.

We provide services that support, coordinate, advocate, and educate in order to foster individual and community empowerment.
We strive to build a just and compassionate society for all individuals to live with dignity as people of God.

How We Serve





Developmental Disabilities Services

Our Developmental Disabilities Services Department meets all criteria required by the NYS Office for People with Developmental Disabilities. We work with individuals and families in a variety of ways in order to help them achieve the goals they have set.

- Residential programs with varying degrees of support such as individualized residential alternatives and supportive apartments
- Family Support Services
- Community Habilitation
- Employment Services
- · Self-Directed Services
- Fiscal Intermediary
- Rental Housing Assistance
- Broker Services

Care Coordination Services

Care Coordination Services works collaboratively to connect individuals to needed services and supports in the community with a focus on the person's strengths and abilities while ensuring the highest quality of care.

Service Coordination/Care Management Programs:

- Nursing Home Transition and Diversion Service Coordination
- Traumatic Brain Injury Service Coordination
- Children's Health Homes Care Management
- Adult Health Homes Care Management
- OPWDD Medicaid Service Coordination

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Home and Community Based Services

The Home and Community Based Services (HCBS) program supports adults with behavioral health challenges and works to meet their recovery or treatment goals in collaboration with Health Homes and Managed Care Organizations. Our staff engage clients in one or more of the following HCBS services to meet their care plan goals:

- Education Support Services
- Family Support and Training
- Habilitation
- Intensive Supportive Employment
- On-going Supportive Employment
- Peer Empowerment Services
- Pre-Vocation Services
- Psychosocial Rehabilitation

Supportive Services Department

The Supportive Services Department provides housing assistance to people living with HIV/AIDS and employment services to adults with disabilities.

- Housing Services
- Emergency rent and utility support
- Referrals to emergency food resources
- Transportation
- Coordination of medical services
- · Benefits assistance and advocacy
- Connection to employment and vocational opportunities

At a Glance

Breakfast with Friends 2017

welcomed a capacity crowd and raised over \$120,735. Funds generated from this annual event are used to support our clients and programs.

St. Patrick's Day Parade organizers chose Catholic Charities Community Services as the Community Organization of the Year.

Children's Health Homes program launched with 50 enrolled

Self-Directed Services program continues to grow with 169+ individuals served.

participants.

Day of Caring brought out over 100 volunteers to give our residential homes a face lift.

21st Annual Celebrity Golf

Tournament found a new home at the Country Club of Rochester, sold out early and raised \$57,000.

New board members: Iveth Reynolds and Dennis Fries offer their talents and expertise to the Catholic Charities Community Services Board of Directors.

A Donor "Thank You" Celebration was held in October at The Penthouse in downtown Rochester.

CCCS co-sponsored the North American Supportive Housing and Leadership Conference in Niagara Falls, where staff shared their knowledge and expertise.

2017 Agency Highlights

























Breakfast with Friends 2017







A Community Conversation on Concussion, March 2, 2017, St. John Fisher College





Thank you for making a Merry Christmas for over 800 men, women and children! Please contact Marianne Tucker at Marianne.Tucker@dor.org for more information.

Giving Opportunities

Catholic Charities Community Services is driven to provide excellent and comprehensive services to all of our clients. Unrestricted cash donations are needed for emergency shelter, food, clothing, transportation needs, adaptive equipment, technology, community integration opportunities and general operating expenses.

Please consider putting us in your will. Other ways to give include Donor Directed Funds, Gifts-in-Kind and Charitable Remainder Trusts. Memorial donations or gifts in honor of birthdays, weddings, anniversaries and other special occasions are beautiful ways to honor loved ones. Contact Joan Brandenburg at 585-339-9800 ext. 305 or e-mail Joan.Brandenburg@dor.org.

Online: Secure donating available at www.cccsrochester.org

By Mail: Make checks payable to Catholic Charities Community Services and mail to 1099 Jay Street, Building J, Rochester, NY 14611

United Way: Donor designation #2103

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Lori VanAuken, Executive Director

Catholic Charities Community Services

1099 Jay Street, Building J Rochester, NY 14611 Phone: 585-339-9800 Fax: 585-339-9377 Email: cccs@dor.org

Regional Office

One Keuka Business Park Penn Yan, NY 14527 Phone: 315-536-2749 Fax: 315-536-2451

Services are provided to all people without regard to race, religion, ethnicity, sexual orientation, age, ability, gender or ability to pay.

www.cccsrochester.org

Who We Are

Catholic Charities Community Services began in 1980 as a single residential home for those living with developmental disabilities. Today, we work with over 3,000 people each year in 12 counties and have expanded our services to include adults and children living with traumatic brain injuries and chronic illnesses including HIV/AIDS.

As one of the nine Catholic Charities organizations of the Roman Catholic Diocese of Rochester, Catholic Charities Community Services Board of Directors, staff and stakeholders are deeply committed to our shared values of dignity, empowerment and compassion in our work.

We provide an array of services, some of which include case management, housing and residential supports, benefits assistance and advocacy, emergency referrals, employment and vocational connections, community-based life skills training and more.

For a complete listing of services, please visit our web site at www.cccsrochester.org.

Locations

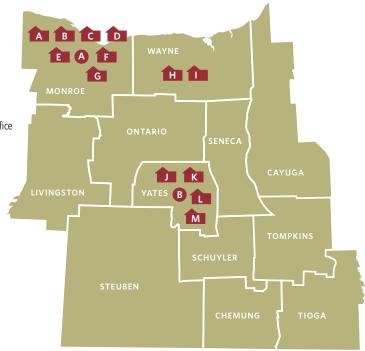
Catholic Charities Community Services operates in all 12 counties of the Roman Catholic Diocese of Rochester.

Offices

- A 1099 Jay Street, Rochester—Main Office
- **B** 1 Keuka Business Park, Penn Yan

Group Homes

- A Stony Creek Apartments, Rochester
- **B** Cloverdale Street, Rochester
- **C** Tryon Estates, Rochester
- **D** Holt Road, Webster
- E Tryon Park, Rochester
- F Newcastle Road. Rochester
- **G** Westerloe Avenue, Rochester
- **H** Catherine Street, Lyons
- I Sohn Alloway Road, Lyons
- J Main Street, Penn Yan
- K Main Street, Penn Yan
- L Route 54, Penn Yan
- **M** Pickering House, Penn Yan



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Catholic Charities Community Services

96,979

950,905

3.277.272

\$ 6,576,192

Consolidated Balance Sheet

December 31, 2017

ASSETS	
CURRENT ASSETS:	
Cash and equivalents	\$ 386,275
Restricted deposits	559,921
Investments	886,700
Accounts receivable, net	2,077,276
Grants receivable	620,849
Prepaid expenses and other assets	96,628
Total current assets	4,627,649
OTHER ASSETS:	
Tenant security deposits	3,748
Investments—endowment	474,030
Restricted deposits	63,689
Property and equipment, net	1,407,076
Total other assets	1,948,543
Total assets	\$ 6,576,192

LIABILITIES AND NET ASSETS

CURRENT LIABILITIES:

Accounts payable	\$	754.715
Accrued liabilities	,	923,795
Due to affiliates		132,310
Current portion of long-term debt		49,946
Deferred revenue		364,874
Total current liabilities	_	2,225,640
TENANT SECURITY DEPOSITS		3,748

LONG-TERM DEBT, net of current portion

NE	T	ASS	ET	S:
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CAPITAL ADVANCES

Total liabilities

Unrestricted	2,753,276
Temporarily restricted	71,614
Permanently restricted	474,030
Total net assets	3,298,920

Total liabilities and net assets

Consolidated Activities/Change in Net Assets

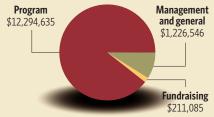
For the Year Ended December 31, 2017

\$24,101
\$21,678
\$245,894
(\$65,387)

Contributions

\$232,726

EXPENSES: \$13,732,266



EXCESS (DEFICIENCY) OF SUPPORT AND REVENUE OVER EXPENSES	\$ 293,173
INVESTMENT INCOME, net	173,255
ENDOWMENT INCOME APPROPRIATED FOR EXPENDITURE	(21,678)
CHANGE IN NET ASSETS	444,750
NET ASSETS—beginning of year	2,854,170
NET ASSETS—end of year	\$ 3,298,920

Catholic Charities Community Services financial statements are audited by Bonadio & Co., LLP.

Complete audited financial statements are available at www.cccsrochester.ora.

2017 Charitable Supporters

Catholic Charities Community Services is deeply grateful to all the individuals, corporations, foundations, government entities, and our community, whose generous gifts have supported our work. Every effort has been made to ensure accuracy; nonetheless, in listings of this length, errors and omissions may occur. If your name has been misspelled, omitted, or listed incorrectly, please accept our apologies and bring the mistake to our attention so we can correct our records.

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East End Pizza and Deli

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Timothy Cary Joan Farr Michael Hurley Barbara Ludwig Kirk Lyon Tom Murphy Diana Pabrinkis Doris A. Parson Anne Phipps June Ross Linda Schmitt Matthew Alan Shapiro Harvey and Leda Steinman Mike Termine Noella Thivierge



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Save the Date!



Friday, March 15, 2019 • 8-9:30 a.m. Rochester Riverside Convention Center

Guest speaker: Baseball legend Darryl Strawberry!



Country Club of Rochester

Monday, July 29, 2019

CCCSRochester.org

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