



COMING TOGETHER | 2021 ANNUAL REPORT



Catholic Family Center | Catholic Charities Community Services | Combined Report

Dear Friends,

The staff of Catholic Family Center and Catholic Charities Community Services not only continued to serve their clients with heart and passion, but they also began the journey of coming together as one during 2021. Working together, the staff is continuing the legacy of a combined 140 years of compassionate service to the most vulnerable individuals and families living in the city of Rochester, as well as throughout all 12 counties of the Diocese of Rochester.

The creation of Catholic Charities Family and Community Services required increased efforts by the staff, and asked all of us to be more thoughtful, reflective and strategic amidst our day-to-day responsibilities already exacerbated by the COVID19 pandemic. Through it all, the quality of our services remained high, serving nearly 20,000 people during 2021.

- While our residences continued to work under strict COVID protocols, extra care was devoted to our clients' mental health and community engagement concerns, and many clients graduated to their next level of care.
- We brought staff together at our Mental Health Clinic to better reach and serve individuals in our Health Homes and our Intellectual and Developmental Disabilities programs.
- Our Emergency Rent programs continued to prevent evictions and provide stable housing for over 2,000 households.
- The viral suppression of our HIV+ clients was 95% a wonderful outcome!
- With your support, over 300 individuals from Afghanistan were welcomed to our community, most arriving during the fourth quarter of 2021.

The work of our staff, our combined Boards of Directors, and our joint Advisory Committee has planted strong roots that will make our combined organization even stronger as we embrace the future together. We look forward to utilizing best practices from both organizations and leveraging our many partnerships throughout the region to make the client experience even more successful for the people we have the privilege of serving.

We are all thankful for your continued support and belief in us and our mission. Please enjoy the stories in this annual report of all the heroes among us - our staff, our clients, our partners, and YOU.

In gratitude,

Loi VarAuken Juke Mayochetti

Lori. President/CEO

Luke. Chair, Board of Directors

Catholic Charities Family and Community Services walks with the most vulnerable as they journey toward independence, with dignity, to reach their full human potential. As a member of Catholic Charities of the Diocese of Rochester, we advocate for those in need throughout every stage of life, and work in partnership with faith communities of all denominations and with those who are committed to addressing local needs.



Standing: Denny Fries, Board Chair, Catholic Charities Community Services, Luke Mazzochetti, Board Chair, Catholic Charities Family and Community Services, Stephanie Schaeffer, Board Chair, Catholic Family Center Seated: Lori VanAuken, Executive Director, Catholic Charities Community Services, Marlene Bessette, President and CEO, Catholic Family Center



Much of the work required to bring our staff, processes, and community presence together was supported by a generous Synergy Grant from the United Way of Greater Rochester and the Finger Lakes.



Lori VanAuken, Executive Director, Catholic Charities Community Services, Marlene Bessette, President and CEO, Catholic Family Center



OFFICE OF THE BISHOP 1150 Buffalo Road Rochester, NY 14624-1890 (585) 328-3210

> April 18, 2022 Monday of the Easter Octave

My dear brothers and sisters in Christ:

I write this letter in the Easter Season, the 50 days the Church gives us each year to rejoice in Christ's glorious Resurrection over sin and death. The Gospel on the Second Sunday of Easter recounts Jesus' resurrection appearance to the Apostles, who were huddled behind locked doors, and said:

"'Peace be with you.' When He had said this, He showed them His hands and His side. The disciples rejoiced when they saw the Lord. Jesus said to them again, 'Peace be with you. As the Father has sent me, so I send you.'" (John 20:19–21).

The presence of the crucified and risen Christ always brings peace and offers hope. It is with this confidence that we carry out our charitable activities reflecting the face of Jesus Christ, who sends us into the world to continue His healing and salvific presence to all our sisters and brothers, especially those most in need. Over the past years, *Catholic Family Center* and *Catholic Charities Community Services* have existed for this very purpose; now, the two have come together in a beautiful union, enriching the ministries that have flowed from these previous two agencies, now called *Catholic Charities Family and Community Services*. I take this opportunity to thank Ms. Marlene Bessette for her many contributions to *Catholic Family Center* over the past years and for her leadership in making this merger possible. At the same time, I also am grateful to Ms. Lori VanAuken as she assumes the position of leadership for *Catholic Charities Family and Community Services*, bringing to this role that same enthusiasm and dedication which have marked her past service to *Catholic Charities Community Services*.

I ask for your continued prayers for all who are served by the staff at *Catholic Charities Family and Community Services*, made possible through the love and generosity of so many people who believe that the work being is not an option; rather it is given to us by Jesus Christ, who tells us to "go and do likewise." (Luke 10:37).

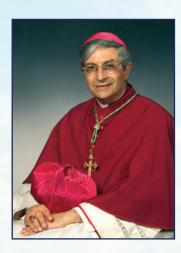
May God bless all those whose work made possible this single entity, *Catholic Charities Family and Community Services*, and the people who rely upon it to meet their many and varied needs, highlighted within this 2021 combined Annual Report. In union with Our Lord, this work will continue to be a beacon of hope to all our people.

Asking the Lord's blessing upon our many efforts to serve God's people, in whom we daily see the face of Christ, I remain,

Devotedly yours in Christ,

Salvatore J. Matano

The Most Reverend Salvatore R. Matano Bishop of Rochester



Catholic Family Center Board of Directors, 2021

Luke Mazzochetti – Board Chairperson Alasdair MacKinnon – Secretary William Tehan – Treasurer and Vice-Chair - Finance Sheila Briody, SSJ – At Large Joseph A. Carello – Vice Chair – Advocacy & Parish Social Ministry William H. Castle - Vice Chair - Human Resources Elizabeth Ciaccio – Vice Chair – Fundraising & Marketing Louis Howard – Vice Chair – Program & Evaluation Ann McCormick – *Vice Chair – Compliance* Stephanie L. Schaeffer – Immediate Past Chairperson, Vice Chair – Governance

Merideth Bahr-Andreucci Reverend Brian C. Cool John M. McBride Margery Morgan Miguel A. Velazquez

Ex-Officio

Jack Balinsky – Diocesan Director, Catholic Charities Marlene Bessette – President and CEO

Honorary Board Members

Father Michael Bausch Roger W. Brandt, Jr John A. Caselli Don Campanelli John C. Curran Malik D. Evans Michael C. Goonan Paul Groschadl Patrick J. Guisto Kimberly-Ann Hamer Terence M. Klee Samuel Noel Martin F. Palumbos David S. Peartree Laurie Sagona Deborah M. Stendardi Michael J. Sullivan Maryanne Townsend

"Thank you. I appreciate what you do so much, just the fact that you work to try to help people like me who struggle so much to make ends meet is very admirable... God bless you and others like you abundantly!"

> -Tanya, one of our Communiry Resource Services clients

Welcoming New Beginnings

Life is unpredictable, and with unpredictability comes the opportunity for new beginnings. The Habib family experienced this firsthand as life in Afghanistan was taken over by the Taliban. Niamatullah had been planning a move to the United States for over 5 years working as a contract interpreter for the U.S. Military as part of the Afghan Special Immigrant Visas (SIV) Program. Their chance to evacuate and start a life in the U.S. was sprung upon them as tensions with the Taliban rose in Afghanistan. Four days before complete Taliban takeover, Niamatullah and his family received notice that they were scheduled to evacuate.



"The future looks good for us here" – Niamatullah Habib

Niamatullah and his family packed up few of their belongings and headed to the airport for their new beginning. In early August 2021, they arrived in the U.S. with high hopes for their future. Since Rochester seemed to be the best fit, with friends and family close by in Toronto, they didn't give this decision a second thought. Time was of the essence for their move. Niamatullah left friends and family behind, including two sisters, to protect his wife and two children.

At the airport, the Habib family was greeted with a warm welcome from our staff and volunteers who had been working tirelessly to prepare for their arrival. Niamatullah was pleasantly reassured by the promises made when he landed and connected with his case worker. When they received the keys to their new home, there was an immediate sense of relief walking into a fully furnished home with plenty of supplies to get them started from Saint's Place. **"We don't feel like we are away from home"** Niamatullah says as he describes the kindness our staff has shown him and his family. He expressed hope for the long journey ahead of them and the adjustments needed to embrace the new culture here in Rochester, NY.

The family is now starting their life over from scratch. A new home, community, and hope. The Habib children are enrolled in school and wake up excited every day for the opportunities they now have. Niamatullah is grateful that his family has the freedom of choice, a luxury they were not fortunate enough to have back in Afghanistan. While Niamatullah and his wife continue to work towards adjusting to U.S. culture and language barriers, they are both attending English language classes to help with this process. There is a lot to look forward to in this next chapter of their life.

"My experience at Freedom House was unexpectedly good. The staff really does know about addiction and therefore know we lie lie lie. They are in tune with the community. It is no joke though. They'll give the tools you need. Whether or not you use them is up to you. Thanks Freedom House."

-John, a graduate of our Restart program



Self-directed Services: Creating a life by design





During 2021, Adam celebrated **10 years of living his best life!** With the support and tenacity of his parents, and Adam's own passion for creating the life he wanted to live, not only is he able to live independently in his own apartment, but he is active, extroverted and a thriving entrepreneur.

After suffering a stroke within hours of his birth, his prognosis indicated he would never walk or talk, and would be best served by a group / institutional home. His mom researched and helped Adam create his own home, with the supports and resources he needed to be independent. Today, Adam directs those resources and sets his own goals so that he is truly living his dream! As a Meals on Wheels Volunteer of the Year, enthusiastic "ROC the Burger" blogger, and a loving Christmas, Valentine's Day and Birthday gift-giver, Adam is living the dream.

Follow Adam on https://www.facebook.com/ Roctheburger.blog/ or share his passion for the Sabres at their next game.

COVID Vaccines



Our staff advocated for and coordinated COVID vaccines for clients across the agency.

- 95% of our Traumatic Brain Injury program participants received their vaccines.
- Each of our shelter and residential programs **continued health protocols and testing** throughout the pandemic.
- Our Care Coordination and Adult and Aging teams facilitated appointments and provided transportation for those choosing to receive their vaccines and boosters.

Supportive Services

• 95% viral suppression of HIV positive clients.



Catholic Charities Community Services Board of Directors, 2021

Dennis Fries – Board Chairperson Mary Holleran – Fund Development Chair Sarah Kwiatkowski – Quality Management Chair Matthew Livernash – Treasurer, Finance Committee Chair Stevan Ramirez – Secretary Iveth Reynolds – Vice-Chair, Nominating Chair

Sue Argüello Lucia Colindres-Vasquez Mary Dombovy, MD Myra Henry Virgil Joseph Tim Mason Joseph Pocious Jim Prinzi Laura Purcell

Ex-Officio

Jack Balinsky – Diocesan Director, Catholic Charities Lori VanAuken – Executive Director

"I am so glad that there is a program to help find us employment. Your team has helped me to get motivated to WANT to work and be independent. I love everyone at Catholic Charities and especially this program."

-David, a Step Up to Employment participant



One participant got his first job at Home Depot and received the 'Employee of the Month' award. He has also obtained a car and is able to get himself to work independently!

> -Joseph, a Traumatic Brain Injury Program participant

Catholic Charities Family and Community Services Board of Directors

Luke Mazzochetti – Board Chairperson Sheila Briody, SSJ – At Large Denny Fries – Immediate Past Chair (CCCS) Matt Livernash – Treasurer Tim Mason – At Large/Diocesan Representative Stevan Ramirez – Secretary Iveth Reynolds - Vice Chair & Vice Chair of Governance & Nominating Stephanie L. Schaeffer - Immediate Past Chairperson (CFC)

Sue Arguello Merideth Bahr-Andreucci Joseph A. Carello – Vice Chair of Advocacy & Parish Relations William H. Castle - Vice Chair of Human Resources Elizabeth Ciaccio – Vice Chair of Fundraising & Development Lucia Colindres-Vasquez Rev. Brian C. Cool Mary Dombovy Louis Howard - Vice Chair of Diversity, Equity & Inclusion Virgil Joseph Alasdair MacKinnon John M. McBride Joe Pocious Jim Prinzi Laura Purcell – Vice Chair – Corporate Compliance & Quality Management Miguel A. Velazquez

Ex-Officio

Karen Dehais - President & Diocesan Director, Catholic Charities Lori VanAuken – President and CEO

Honorary Board Members

Fr. Michael Bausch Roger W. Brandt, Jr. Don Campanelli John A. Caselli John C. Curran Malik D. Evans Michael C. Goonan Paul Groschadl Myra Henry Mary Holleran Terence M. Klee

Sarah Kwiatkowski Ann McCormick Margery Morgan Samuel Noel Martin F. Palumbos David S. Peartree Laurie Sagona Timothy Sheehan Kimberly-Ann Hamer Deborah M. Stendardi Michael J. Sullivan William Tehan Maryanne Townsend

"[My daughter and I] would not be where we are without the help from the Care Manager, she is amazing!"

> -Laurie, one of our Children's Health Homes clients

Shanena's Story

After Shanena Sanabria witnessed a horrific fatal shooting while living in Lexington, Kentucky, she knew that her life was at risk. With the shooter still at large, "my soul was scared ... God kept telling me, 'You have to leave,' " Sanabria recalled.

Ms. Sanabria had lived in Rochester previously but she had only one connection here-the sister of her ex-husband. At her former sister-in-law's invitation, Shanena and her two children moved from Kentucky to live with her. When that didn't work out, she bounced from shelter to shelter, moving when she didn't feel safe, then finally living with her children at the YWCA of Rochester and Monroe County.

There, she found the security she craved and the support she needed. The YWCA referred Shanena to Catholic Charities Family and Community Services for the assistance to afford her own place.

CCFCS provided Shanena with the funds for a security deposit on an apartment in Rochester. She and her two children—an 8-year-old daughter and a 9-year-old son-now have their own home.

Ms. Sanabria, who works at the Frederick Douglass Greater Rochester International Airport as a baggage handler, said bluntly, "I want to be self-sufficient." Having been so in the past she is determined to be so again.

Shanena had high praise for her caseworker, Elsa Reyes, and Alex Turner, program director of Community Resource Services at CCFCS.

"They believed in me. There are people there who have been through the same situation I have and made it through and who believe in me. It's an organization that will help you if they see that you can beat the odds."

For Reyes, Ms. Sanabria's story was all too familiar, bringing back her own memories of when she moved to the United States not knowing English. "It reminded me of everything I did to help my children move forward. Here I am able to help other people who face the same thing that I had to go through and give them my best example of overcoming."

Shanena qualified for the financial assistance by showing documents that she could afford the apartment if she could get the necessary funds for the security deposit, Reves said.

Turner also noted Shanena's commitment to take care of her family. "While we do our best to help everyone who comes to us for help, I was especially grateful that we could help Shanena because she worked so hard to put all the pieces of her new life together so quickly. She moved to a city, found a job and new housing at the same time, all while raising children on her own.

That took a lot of determination, and she did absolutely everything she could on her side to provide stability for her and her kids. It's always so encouraging when we see someone working so hard, and we can provide the help they need to get out of a crisis and restore stability in their lives."

Help from Catholoic Charities has given Shanena a sense of optimism and made her even more determined to improve her family's life. "I'm happy that we are getting re-established. We are trying to make the best of what we can make of our (current) situation, but I want better."



" I want to be selfsufficient." - Shanena

"I learned to trust again and love myself with your help."

-Mary, a Restart client



Community Resource Services

Monroe County was recognized by Majority Leader Charles Schumer at U.S. Senate Session on August 4, 2021 as leading the nation in processing much needed rental assistance funds:

- a. We distributed over \$10M in rental assistance and security deposits
- b. >5,000 applications processed
- c. >2500 households assisted
- d. In addition, our HIV/AIDS Emergency Housing program assisted 73 clients with long-term rental assistance, and 244 with short-term assistance, providing stability and care.

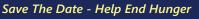
We provide vital support: **over ½ of renters** in Rochester and Monroe County are **rent-burdened**; meaning that they pay more than 30% of their income towards housing. These families are less stable, unable to save for emergencies, and planning for their future, and the future of their children, becomes more difficult. (*Source: ACT Rochester 2022*)



"I feel we were a success by the many ways the people of our department have worked through the struggles and challenges together to ensure all the individuals we serve received the best possible care. Knowing the individuals have what they need as well as what they want, and knowing that they are happy and healthy, means success to me."



-one of our Intellectual and Developmental Disabilities Services staff



Rochest



Care Coordination

- We serve over 600 adults and children in our Care Coordination programs.
- These individuals have at least **one serious and chronic health diagnosis** (e.g., mental health, behavioral health, HIV) or trauma, and may be at risk of homelessness, abuse or repeated emergency room visits.
- These individuals, and their families, benefit from a care manager and advocate to navigate the complex system of obtaining the care and support they need.



Across all our Housing and Residential programs, staff shortages required us to be nimble and flexible: staff helped cover shifts, received medication-pass training, and pitched in as needed (transportation, shopping for house needs, playing games with residents) and many worked several extra shifts per week to assist our guests and residents.

Please join us!

Thursday, December 1, 2022 5:50 - 8:30 Kodak Center

Support our effort to end hunger in our community. If you would like to help us make this event a special success, please visit www.fcscharities.org

feed thy neighbor - feed thy neighbor - feed thy neighboor



Isabel is a 67-year old woman who is the

primary care taker for her adult son living with disabilities. They had a temporary

lease for emergency housing after they

"This program is doing more for me than just finding a job. It is giving me

confidence to advocate for myself. It's

about more than just employment. It

-Paolo, one of our YouthBuild cohorts

gave me a new start to my life."

by the United Way!

lost everything in a fire last October. They

are now safely placed in permanent housing

they can afford with a security deposit funded

Foster Care

100% of our high school senior refugee children in foster care graduated.



Outpatient Care



 24,000 telehealth sessions hosted in 2021. • Telehealth helps us connect with those who need us, whether they have limited access to transportation, lack childcare, or are in hard-to-reach locations, such as outside of Monroe County, in rural areas, or are guests in one of our shelters.

Our Self-directed Services program supports the independence of folks living with intellectual and developmental disabilities, ensuring that roughly 280 individuals are receiving customized support and services to meet their needs.

Language Services

- 6,000 hours of interpreting provided
- We offer interpreting and translation services in 13 languages, including Spanish, Arabic, Cambodian, Farsi, Nepali, and Ukrainian.



Health Homes

Over 500 Served Our Health Homes programs continue to grow, thanks to our care managers' knowledge and success. Audits note that case records are inclusive and organized and many school districts consider ours the "go to-agency" for referrals!

70% of YouthBuild students received their National Center



for Construction Education Research (NCCER)Certification.



Volunteers



 Our supporters provided over 2,000 volunteer hours of direct support to refugee clients during October-December alone! Most of theiractivities supported our new arrivals from Afghanistan, including home cleaning and setup, donation sorting and distribution to families, and transportation services.

Aging & Adults Services

X It is 8x more expensive to provide services in an institution than it is to help a senior live independently at home.



TO SUCCESS

Our anti-poverty initiatives

Bridges to Success program is an adult mentoring program conducted in partnership with Action for a Better Community, Notre Dame Lab for Economic Opportunities and RIT.

During 2021, our participants experienced:

- 32% increase earned household income
- 21% increase employment level
- 40% increase participants with a savings account
- 80% of participants achieved at least one of their economic mobility goals

Children, Youth and Family Services

Providing prevention services to help keep families together, avoiding foster care placement.

>99% of Child Protective Service (Cr. 9). 10.11 families kept their children in their homes. of Child Protective Service (CPS) referred

5X It is more than 5x more expensive to place a child in foster care than it is to maintain a **child safely at home**.

NYS Kinship Navigator

Serving the needs of grandparents and other relatives who are caring for children not in foster care.

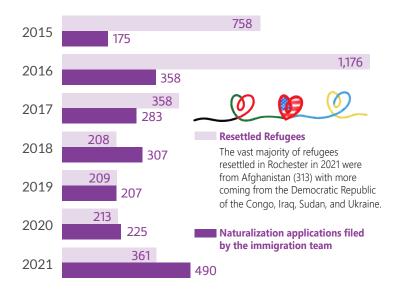


- 5,400 calls from all 62 counties in NY State
- 60,000 hits on our website www.nysnavigator.org



- 15 statewide rural counties where we are filling a local case management gap for family caregivers.
- 2.5x growth in families served by our local Kinship Care program.

Refugee and Immigration



Housing



- 1,800 served in shelters and supportive housing programs
- 70% move to more permanent housing Medical Respite program serving individuals who are homeless and in need of non-hospital acute care
- 100% STEHP* households graduated to permanent housing
 *STEHP = Solutions to Ending Homelessness Program

Residential Treatment and Support





- We served over **300 adults** in our **Intensive residential homes**, which focus on stabilization and rehabilitation services.
- We served over **190 adults** in our **community residences**, which support reintegration with family and community. Over 85% graduated to the next level of care.
- 9 clients completed their supportive living goals, and are now able to maintain active employment and independent living.



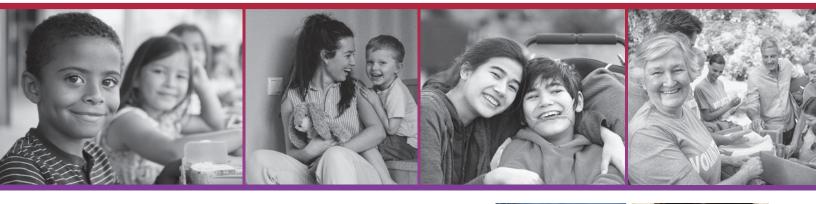
Adoption Program

12 families brought home children from Haiti, Thailand, Ukraine and United States.

Refugee Employment Services

- Provided over 700 refugees with job readiness services, and assisted over 50 to find full time jobs, thanks to our partners which include: Strong Memorial Hospital, Altium Manufacturing, Hahn Automotive and many others.
- Your business may benefit from the special skills, talents and eagerness our new neighbors bring to the job. Contact us at 585-546-7220 to find out more!





Opening Celebrations

Jones House, our community residence serving 24 men in recovery, re-opened after extensive renovation. (Photos 1 and 2)

We broke ground on a new site for **Barrington House**, our community residence that will serve 23 women with room for 5 children. Barrington House is the only such residence in Monroe County that can accommodate women in recovery who have small children. (Photo 3)

Hannick Hall, our intensive residence in Wayne County serving 27 women, with room for 7 infants and children, reopened after extensive renovation. Hannick Hall becomes the only such residence from Wayne County to Syracuse, which provides reintegration services for women and children. (Photo 4)

We opened **Joseph Avenue Apartments**, a supportive housing program providing 9 permanent housing apartments for adults on their journey to independence. (Photos 5 and 6)







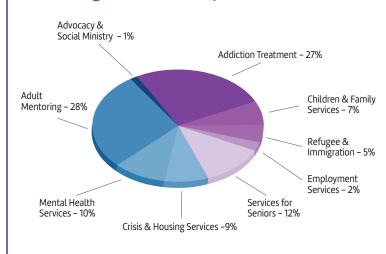
Catholic Family Center *Financial Report*

Support:	2021
Grants from Government & Other Agencies	29,981,990
United Way	655,000
Contributions & Bequests	1,386,129
Special Events	34,694
Diocese of Rochester	122,580
Total Support	32,180,393
Revenue:	
Program Fees	6,489,676
Other*	236,778
Investment Income/(Loss)	85,087
Total Program Revenue & Support	38,991,934
	50,991,954
Expenses	50,551,554
-	34,577,548
Expenses	
Expenses Program Services	34,577,548
Expenses Program Services Management & General	34,577,548 3,542,995
Expenses Program Services Management & General Fundraising	34,577,548 3,542,995 200,544
Expenses Program Services Management & General Fundraising Total Expenses Before Other Items	34,577,548 3,542,995 200,544 38,321,087
Expenses Program Services Management & General Fundraising Total Expenses Before Other Items Total Surplus/(Deficit) from Operations	34,577,548 3,542,995 200,544 38,321,087 670,847
Expenses Program Services Management & General Fundraising Total Expenses Before Other Items Total Surplus/(Deficit) from Operations Unrestricted Net Assets Beginning of Year	34,577,548 3,542,995 200,544 38,321,087 670,847 (754,679)
Expenses Program Services Management & General Fundraising Total Expenses Before Other Items Total Surplus/(Deficit) from Operations Unrestricted Net Assets Beginning of Year Unrestricted Net Assets End of Year	34,577,548 3,542,995 200,544 38,321,087 670,847 (754,679) (83,832)

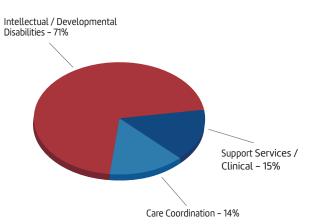
Catholic Charities Financial Report

Support:	2021
Grants from Government & Other Agencies	4,754,592
Medicaid	11,808,261
United Way	16,486
Contributions	222,942
Total Support	16,802,281
Revenue:	
Client / Program Fees	913,285
Other*	361,256
Investment Income/(Loss)	23,773
Total Program Revenue & Support	18,100,595
Expenses	
Program Services	14,591,364
Management & General	1,619,454
Fundraising	139,966
Total Expenses Before Other Items	16,350,784
Total Surplus/(Deficit) from Operations	1,749,811
Unrestricted Net Assets Beginning of Year	3,427,937
Unrestricted Net Assets End of Year	5,177,748
Restricted Net Assets Beginning of Year	2,324,633
Restricted Net Assets End of Year	875,922
Total Net Assets	6,053,670

2021 Program Service Expenses



2021 Program Service Expenses



Share the Joy/Holiday Giving Program

This special group of loyal givers shared the joys of the Christmas season, so that families might experience the warmth and cheer of gift giving and celebration as part of a larger community. Some families were guests in our shelters, some were refugee or immigrant families celebrating their first Christmas in the U.S., and some were families struggling with the challenges of poverty, who otherwise would not be able to make Christmas special for their children.

Share the Joy Donors:

Anonymous Laurie Ackles **Giselle Andrews** Marjorie Arena Shawn and Sarah Baker Erika Baker Hannah Barone-Crowell Bay Trail Middle School Katie Bednarcyk Amanda Beeman Lindsay Beikirch Sarah Bell Brianna Bennett Heather Bianchi **Billitier Electric** Sarah Bliss Ruth Blodgett Valerie Bodkin The Bonadio Group Mary Jo Bonin Melinda Borshoff Tracey Britton Anna Brown Sara Burdick Dr. Stephen and Elizabeth Burgart Christine Burkey-Kelly Garrett Burns Catherine Cannan Joseph and Juliet Carello Carestream Health. Inc. Sonya Carnevale lennifer Case Scott and Rose Casella The Cathedral Community Chuck and Joanne Chada William and Lauren Cherry Trisha Chogich Dawn Chomvn John and Karen Cipro lennifer Coffey Katelynn Coffey Kelly Collins Liz Conrow Ruth Cook Pam Cooper Christina Corl Karen Costello Amy Cowan Nancy Cranch Thomas and Claire Crilly Tina Davis Jeanine Davis

Nada Debbaghi Kathy Delabarto Irene DeMarco Alysha Dias Gerard and Deedee DiMarco Vicki Dixon Robin Dixon Allison Do Nancy Donals Steve and Jamie Doyle Jillian Dunbar Jennifer Eckl Patricia Edwards Tina Engels Vattana James and Patricia Evans Todd and Donna Ewing Nancy Fairbrother Heidi Ferreri Jane Flasch Erika Folev Mr. Steve Russell and Mrs. Becky Fox Michael and Suzanne Frame Vince Franco Cathleen Frank Scott and Merrie Franklin **Deborah Freyler** Krista Fridman Cheryl Fuller Lisa Furibondo Jennifer Galante Lynn Galenza Chabli Gardner Mark Gehan Suzanne and Michael Gerber Rachael Gootnick Michele Graves Karrie Gurnow Nicole Hallock Garth and Gwyn Hankinson Harris Beach, PLLC lanet Hebner Caitlin and Jake Helm Deborah Herford **Renee Hetzler** Barbara Higgins Tiffany Hilbert Holdsworth Klimowski Construction Robin Hondorf Heidi and Douglas Hull Jeremy Hunter

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"All the children said thank you for getting them Christmas presents this year!"

The Christmas Project donors provide Christmas gifts and support to those individuals and families served by Catholic Charities who would otherwise have none. These individuals, churches, and businesses truly made dreams come true!

Christmas Donors:

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Together, these generous donors provided over 2,000 individuals with a special holiday season!

2021 in review





January – Donations of masks and other PPE help our staff continue to be heroes.



February – A painting from one of our clients to say thank you.



March - Every day, our staff are heroes!

On behalf of the leadership team, I would like to express heartfelt gratitude for the incredible efforts that all of you have put forth during this very challenging year and a half of COVID. You've touched the lives of thousands of our clients and made a difference.

- CEO thanks staff for their tireless contributions!



August - The CCCS Golf Tournament returns!





May – We celebrated United Way's Day of Caring and the re-opening of Jones House.





June – Honoring refugees during A Walk In Their Words, and beginning construction of a NEW Barrington House!



July – The merger of CFC and CCCS is announced.



September – CCCS celebrated our clients with a picnic at Camp Stella Maris.

Stay connected with us by following our stories/blog on Medium.com, viewing our videos on our YouTube channel, and following us on social media: Facebook, LinkedIn, Instagram and Twitter!







October – Community outpouring of volunteer hours, donations and cash to support those arriving from Afghanistan.





November - Breakfast with Friends returns, and we celebrate the opening of Joseph Avenue Apartments to help folks recently homeless live independently.





December - Rochester's generosity continues: Holiday Giving to those individuals and families who need it the most.



April – We opened a new welcome center for our downtown clinic!

