



Help. Hope. Humanity.

With an unwavering commitment to the foundational belief that every person is precious, Catholic Charities Family and Community Services (CCFCS) is dedicated to the common good and well-being of all people – of every religion and walk of life.

For children, adults, seniors and families who face the hardships and challenges of aging, mental illness, substance use, HIV, poverty, intellectual and developmental disabilities, family resettlement, and more – CCFCS is the go-to community resource.

CCFCS advocates for, and empowers, all those we serve toward healing, belonging, and independence, while working together to enhance the quality and dignity of their lives now and for the future.

“Catholic Charities has been my angel. They were there, right by my side, through the most difficult time of my life. They provided help, but most importantly, they provided hope for the future.”

– Mary S., HIV/AIDS Client

We're Here To Help!

For more information regarding the compassionate and comprehensive services we offer to vulnerable families and individuals in need across all stages of life, please visit FCScharities.org or call **585.546.7220**.

Administrative Offices
Behavioral Health Clinic
79 N Clinton Ave.
Rochester, NY 14604
585.546.7220

Programs and Services
87 N Clinton Ave.
Rochester, NY 14604
585.546.7220

Development Offices
1099 Jay St.
Building J
Rochester, NY 14611
585.546.7220

Finger Lakes Regional Office
2462 State Rt. 54A
Suite 209
Penn Yan, NY 14527
315.536.2370

Catholic Charities
Family and Community Services

Connecting Care and Compassion



To support our mission:



To donate by phone: **585-262-4483**

CCFCS is a division of Catholic Charities of the Diocese of Rochester and a member agency of the United Way of Greater Rochester and the Finger Lakes.

Catholic Charities
Family and Community Services



Connecting
Care and
Compassion

Care and Compassion by the Numbers*

25,000 People served

12 County service area - from Rochester to the Southern Tier

1,065 Employees

425 Individuals with intellectual and developmental disabilities received self-directed services

1,115 Individuals provided with residential substance use treatment

796 Households provided with emergency food assistance

1,200 Newly arrived refugees received resettlement services

1,586 People served in emergency shelters and supportive housing

1,700 Older adults provided with subsidized in-home support, transportation, and case management

27 Young adults received job-training through YouthBuild

449 Children and 235 families received adoption, foster care, kinship care, intervention, and preventive services

“From the moment I met with them, I knew my life was going to change for the better. The physical and emotional support I received through my recovery – and beyond – has helped me gain confidence and regain my dignity. They were a friend when I had no one else to turn to.”

– Tim M., Behavioral Health Client

*As of 7/1/25

Many Programs. One Heart.

We offer a comprehensive portfolio of welcoming, safe, high-quality direct support programs and services delivered by a committed and experienced team, with the highest level of competence, care, and compassion.

Behavioral Health

People struggling with behavioral health issues can get help while staying connected to family, work, and what really matters to them. CCFCS is here to treat the whole person with expertise and treatment plans to address multiple challenges such as substance use disorder, depression, and anxiety. Our services include an Outpatient Behavioral Health Clinic in downtown Rochester.



Coordinated Care for Complex Health Challenges

CCFCS supports people living with chronic illness and significant health challenges – ADHD, aging, diabetes, heart disease, HIV/AIDS, Traumatic Brain Injury, and more – with coordinated access to a variety of health-related services that address medical, mental, behavioral, and social needs.

Employment and Independence

We help the people we serve – refugees, youth without a high school diploma, those with mental health and substance use challenges, individuals with intellectual and developmental disabilities, and others – seek meaningful employment opportunities. We also provide advocacy, in-home support, and transportation services to help older adults maintain independence and remain at home safely.



Housing and Stabilization

For individuals and families, CCFCS offers a comprehensive array of housing services which embody one basic premise – stable, safe, supportive housing helps achieve and maintain self-sufficiency.



Intellectual and Developmental Disabilities

We provide residential, self-directed, vocational, and health services that foster the inclusion and independence of people who are living with intellectual and developmental disabilities.



Refugee and Immigration Services

From the Italian and Polish neighborhoods of the past to the Afghan and Ukrainian communities of today, CCFCS has helped more than 15,000 refugees resettle in homes, train for new careers, and pursue safe, fulfilling, self-sufficient lives.



Support for Families and Children

From adoption and foster care programs, to support for legal guardianship and kinship caregivers, CCFCS offers many programs and services that help to build and strengthen families.

Compassion
excellence
DIVERSITY partnership
welcoming
ethical dignity