



Help. Hope. Humanity.

With an unwavering commitment to the foundational belief that every person is precious, Catholic Charities Family and Community Services (CCFCS) is dedicated to the common good and well-being of all people – of every religion and walk of life.

For children, adults, seniors and families who face the hardships and challenges of aging, mental illness, substance use, HIV, poverty, intellectual and developmental disabilities, family resettlement, and more – CCFCS is the go-to community resource.

CCFCS advocates for, and empowers, all those we serve toward healing, belonging, and independence, while working together to enhance the quality and dignity of their lives now and for the future.

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"Catholic Charities has been my angel. They were there, right by my side, through the most difficult time of my life. They provided help, but most importantly, they provided hope for the future."

– Mary S., HIV/AIDS Client

We're Here To Help!

For more information regarding the compassionate and comprehensive services we offer to vulnerable families and individuals in need across all stages of life, please visit FCScharities.org or call 585.546.7220.

**Administrative Offices
Behavioral Health Clinic**
79 N Clinton Ave.
Rochester, NY 14604
585.546.7220

Programs and Services
87 N Clinton Ave.
Rochester, NY 14604
585.546.7220

Development Offices
1099 Jay St.
Building J
Rochester, NY 14611
585.546.7220

Finger Lakes Regional Office
2462 State Rt. 54A
Suite 209
Penn Yan, NY 14527
315.536.2370

Catholic Charities
Family and Community Services

Connecting Care and Compassion



To support our mission:



To donate by phone: 585-262-4483

CCFCS is a division of Catholic Charities of the Diocese of Rochester and a member agency of the United Way of Greater Rochester and the Finger Lakes.

Catholic Charities
Family and Community Services



Connecting
Care and
Compassion

Care and Compassion by the Numbers*

25,000 People served

12 County service area - from
Rochester to the Southern Tier

1,065 Employees

425 Individuals with intellectual and
developmental disabilities received
self-directed services

1,115 Individuals provided with
residential substance use treatment

796 Households provided with
emergency food assistance

1,200 Newly arrived refugees received
resettlement services

1,586 People served in emergency shelters
and supportive housing

1,700 Older adults provided with subsidized
in-home support, transportation,
and case management

27 Young adults received job-training
through YouthBuild

449 Children and 235 families received
adoption, foster care, kinship care,
intervention, and preventive services

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*"From the moment I met with them, I knew my life
was going to change for the better. The physical and
emotional support I received through my recovery
— and beyond — has helped me gain confidence and
regain my dignity. They were a friend when I had
no one else to turn to."*

— Tim M., Behavioral Health Client

*As of 7/1/25

Many Programs. One Heart.

We offer a comprehensive portfolio of welcoming,
safe, high-quality direct support programs and services
delivered by a committed and experienced team, with
the highest level of competence, care, and compassion.

Behavioral Health

People struggling with behavioral
health issues can get help while
staying connected to family, work, and
what really matters to them. CCFCFS
is here to treat the whole person
with expertise and treatment plans
to address multiple challenges such as substance use disorder,
depression, and anxiety. Our services include an Outpatient
Behavioral Health Clinic in downtown Rochester.



Coordinated Care for Complex Health Challenges

CCFCFS supports people living with chronic illness and
significant health challenges — ADHD, aging, diabetes, heart
disease, HIV/AIDS, Traumatic Brain Injury, and more — with
coordinated access to a variety of health-related services that
address medical, mental, behavioral, and social needs.

Employment and Independence

We help the people we serve —
refugees, youth without a high school
diploma, those with mental health
and substance use challenges,
individuals with intellectual and
developmental disabilities, and
others — seek meaningful employment opportunities.
We also provide advocacy, in-home support, and transportation
services to help older adults maintain independence and remain
at home safely.



Housing and Stabilization

For individuals and families, CCFCFS
offers a comprehensive array of
housing services which embody
one basic premise — stable, safe,
supportive housing helps achieve
and maintain self-sufficiency.



Intellectual and Developmental Disabilities

We provide residential, self-directed,
vocational, and health services that
foster the inclusion and independence
of people who are living with intellectual
and developmental disabilities.

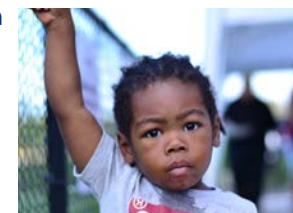


Refugee and Immigration Services

From the Italian and Polish neighborhoods of the past to
the Afghan and Ukrainian communities of today, CCFCFS
has helped more than 15,000 refugees resettle in
homes, train for new careers, and pursue safe, fulfilling,
self-sufficient lives.

Support for Families and Children

From adoption and foster care
programs, to support for legal
guardianship and kinship caregivers,
CCFCFS offers many programs and
services that help to build and
strengthen families.



Compassion
excellence
DIVERSITY partnership
welcoming
ethical dignity