

# Refugee Resettlement Program

***CCFCS has helped welcome refugees and other newcomers to our community for more than 100 years and is one of three refugee resettlement programs in the Rochester area. Our Refugee Assistance Programs provide a broad spectrum of services that equip newly-arrived refugees with appropriate services, resources, training and other support that will allow them to rebuild hopeful lives and pursue enriching opportunities in their adopted homeland.***

Working in close coordination with local service providers, ethnic organizations, faith communities, and volunteers, our program services address the collective needs of refugees. While providing support in a holistic and culturally appropriate manner, we address their needs to ensure successful integration, fostering independence and promoting the earliest possible self-sufficiency.

The foundation of refugee support stems from our provision of core resettlement services. These services, delivered over the initial 3-month resettlement period, are designed to provide the basic resources, services, and instruction that assists refugees in achieving self-sufficiency. Refugees may also access additional services through CCFCS that build upon core service activities and heighten refugees' ability to acculturate and integrate themselves more fully into their new country.

#### **Core Resettlement Services include:**

- Airport Reception
- Assistance securing safe, decent and affordable housing including appropriate furnishings and household items
- Basic Needs Assistance – provision of initial food, clothing, and personal items
- Community and Cultural Orientation
- Referrals and assistance accessing services from medical, educational, employment and public benefit agencies
- Case Management

I tell them

**'I know how you feel'** because

I really do.

***As a former refugee resettled in the U.S. from Afghanistan, program manager Obaida Omar knows the struggles her clients go through. She understands the challenges of adapting to cultural perceptions and social norms in a new country. It was that very challenge that sparked her passion for "helping refugees".***

**In addition, refugees may access the following CCFCS Refugee Services for up to five years from their date of arrival:**

- Refugee Employment Assistance
- Translation Services
- Refugee Trainings & Ethnic Community Workshops
- Immigration Assistance
- Interpreting/Translating Assistance

**For more information  
Please contact Getachew Beshir,  
Program Director  
585-546-7220 x4604**

**[gbeshir@fcscharities.org](mailto:gbeshir@fcscharities.org)**

**[www.FCSCharities.org](http://www.FCSCharities.org)**

#### **Catholic Charities Family and Community Services**

*Advocating for and empowering all those we serve toward healing, belonging, and independence, while working together to enhance the quality and dignity of their lives now and for the future.*

#### **Administrative Offices:**

79 North Clinton  
Rochester, NY 14604-1458  
585.546.7220 | [FCScharities.org](http://FCScharities.org)

#### **Program Services:**

87 North Clinton  
Rochester, NY 14604-1458  
585.546.7220

1099 Jay Street, Bldg J  
Rochester, NY 14611  
585.546.7220

#### **Regional Office:**

2562 State Rt. 54A, Ste. 209  
Penn Yan, NY 14527  
315.536.2370